

Investor Grievance Redressal Mechanism - Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Mr. Utkarsh Maheshwari	17A/55, WEA, Triveni Plaza, Karol Bagh, New Delhi-110005	9311522003, 8595829968	customercare@farsightshares.com	Monday to Saturday 9.00 am to 12.30 pm and 2.00 pm to 6.00 pm.
Head of Customer care	Mr. Yogesh Kumar	17A/55, WEA, Triveni Plaza, Karol Bagh, New Delhi-110005	011-45044440	compliance@farsightshares.com	Monday to Saturday 9.00 am to 12.30 pm and 2.00 pm to 6.00 pm.
Compliance Officer	Pawan Joshi	17A/55, WEA, Triveni Plaza, Karol Bagh, New Delhi-110005	011-45044442	compliance@farsightshares.com	Monday to Saturday 2.00 pm to 6.00 pm.
CEO	Dr. Naresh Chand Maheshwari	17A/55, WEA, Triveni Plaza, Karol Bagh, New Delhi-110005	011-45044455	chairman@farsightshares.com	Monday to Saturday 2.00 pm to 6.00 pm.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with NSDL at <https://www.epass.nsdl.com/complaints/websitecomplaints.aspx> or CDSL at <https://www.cdslindia.com/Footer/grievances.aspx> or SEBI at <https://scores.gov.in/scores/Welcome.html>.

Please quote your Complaint Ref No. while raising your complaint at Depository/ SEBI SCORES portal.



Securities and Exchange Board of India

Grievance Redressal Mechanism as per SEBI circular no. CIR/MIRSD/3/2014 dated August 28, 2014

Annexure A

FOR STOCK BROKERS / DEPOSITORY PARTICIPANTS

Dear Investor,

In case of any grievance / complaint against the Stock Broker / Depository Participant:

- Please contact Compliance Officer of the Stock Broker/ Depository Participant PAWAN JOSHI Email-id Compliance @farsightshares.com and Phone No. - 91-9810264324-011- 45044442
- You may also approach CEO/ Partner/Director /Proprietor Dr.N. C. MAHESHWARI at email-id chairman@farsightshares.com and Phone No. - 91-7678669920
- If not satisfied with the response of the Stock Broker/ Depository Participant, you may contact the concerned Stock Exchange /Depository at the following –

	Web Address	Contact No	Email-id
BSE	www.bseindia.com	022 -22728517	is@bseindia.com
NSE	www.nseindia.com	18002660058	ignse@nse.co.in

	Web Address	Contact No	Email-id
CDSL	www.cdslindia.com	022-23058658	durgeshg@cdslindia.com
NSDL	www.nsdl.co.in	022-24994200	relations@nsdl.co.in