

TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: DEPOSITORY PARTICIPANT–FARSIGHT SECURITIES LIMITED- September-2023

| S.No. | Month | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|-------|--------------------|-------------------------------------|---------------------------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | April 2023 | 0 | 0 | 0 | 0 |
| 2 | May-2023 | 0 | 0 | 0 | 0 |
| 3 | June-2023 | 0 | 0 | 0 | 0 |
| 4 | July-2023 | 0 | 1 | 0 | 1 |
| 5 | August-2023 | 1 | 1 | 2 | 0 |
| 6 | September-2023 | 0 | 0 | 0 | 0 |
| | Grand Total | 1 | 2 | 2 | 1 |

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.